

FOR LICENSED PLUMBERS ONLY



PlusFactor

Rewards

BONUS POINTS



Receive a **BONUS 25 or 50 Plus Factor Rewards points*** when you purchase an eligible model during the promotion period.



* For full Terms and Conditions and to view the list of eligible products visit at www.plusfactorrewards.com.au. Please review before determining whether you are eligible to participate. Promotion starts 7:00am AEST on 01/05/2021 and closes 7:00pm AEST on 31/08/2021 ("Promotional Period") for purchases made by 31/08/2021. Bonus points must be redeemed within two years of acquisition. Promotion is only open to registered Plus Factor Rewards members, are registered plumbers and hold a current valid plumber's licence issued in an Australian State or Territory. Bonus Points are not transferrable. Participants can earn an uncapped bonus points for eligible models during the Promotional Period.



Terms & Conditions

Bonus 25 And 50 Plus Factor Rewards Points

Rheem Australia Pty Limited (ABN 21 098 823 511) of 1 Alan Street, Rydalmere, New South Wales (Rheem) likes to reward its loyal customers. To check if you are eligible to participate in this Rheem & Plus Factor bonus points promotion, you must comply with these promotion terms.

These terms set out the basis on which Rheem will reward eligible plumbers for reward on purchase of those Rheem, Vulcan and AquaMAX products listed in the Schedule.

1. This promotion commences at 7.00am AEDT on 1/05/2021 ("Start Date") and all purchases must have been completed with your preferred Plus Factor Store by 7.00pm AEST on 31/08/2021 ("Promotional Period"). Any purchase of eligible products made outside the Promotional Period is invalid.
2. This promotion relates to the purchase of at least one (1) Eligible Products (defined below) between the Start Date and 7.00pm AEST on 31/08/2021 ("Purchase Period").
3. These terms set out the basis on which Rheem will provide either 25 or 50 Plus Factor rewards points with the purchase of eligible products listed in the Schedule.

ELIGIBILITY

4. Participation is only open to Australian residents aged 18 years or over, who:
 - a. are registered plumbers and hold a current valid plumber's licence issued in an Australian State or Territory; and
 - b. hold a current Plus Factor Rewards account and are registered in the Plus Factor Rewards Program ("Eligible Participant").
5. Employees (and their immediate families) of the Promoter, the Promoter's related companies and agencies associated with this Promotion, are ineligible to participate in this promotion.
6. To enter the promotion, Eligible Participant must comply with the procedure set out in paragraph 7 below.

HOW TO ENTER

7. To enter the promotion, Eligible Participants must:
 - a. during the Purchase Period, purchase from a Plumbing Plus store (a full list of stores is available at <https://www.plumbingplus.com.au/store-locations/> any Rheem, AquaMAX OR Vulcan branded water heaters that are listed in Schedule 1 ("Participating Product"); and
 - b. during the Promotional Period:
 - c. purchase their Eligible Product/s on their Plumbing Plus trading account; and
 - d. upon successfully purchasing 1 or more Eligible Products by an Eligible Participant, which occurs during the Purchase Period and which is validly recorded against that entrant's Account during the Promotional Period, an Eligible Participant will receive:
 - a. either 25 or 50 Plus Factor Rewards points (Rewards Point/s).

8. As indicated above, multiple purchases over the promotion during the Purchase Period, are permitted subject to the following:
 - a. each Eligible Product must be purchased in accordance with the terms and conditions of a Plumbing Plus trading account; and
 - b. any standard points earned will be at the discretion of a Plumbing Plus member.
9. It is the responsibility of the Eligible Participant to ensure each Eligible Product is correctly recorded against their Plumbing Plus trading account during the Purchase Period, in order to receive Reward Points.
10. All Eligible Products must be purchased in the Purchase Period from the one Plumbing Plus trading account. Combining trading accounts, fraudulent purchases, or purchases by persons using an alias, will be invalid.

VALIDATION

11. The Promoter reserves the right, at any time, to verify the validity of purchases and the eligibility of participants (including an Eligible Participants identity, age, place of residence, and status of his or her plumbing licence) and to disqualify any person who is not an Eligible Participant, or any purchase by an Eligible Participant which does not comply with these Terms.
12. The Promoter may disqualify any person who is ineligible to enter this promotion, or any non-compliant entry (including an entry where an Eligible Participant cannot provide proof of purchase of an Eligible Product), even if the Promoter only learns of that person's ineligibility or the purchase invalidity after the Promoter has awarded Reward Points to that person. In that case, the Promoter may require the person to return the Reward Points or make a payment of the Reward Points value to the Promoter.
13. Eligible Participants must retain the original tax invoice, or a photocopy of the tax invoice, for each Eligible Product registered on an Account during the Promotional Period in connection with this promotion, for a period of 4 months after the end of the Promotional Period. Further, the Promoter may require Eligible Participants to provide the relevant tax invoice (or copy) for verification purposes as a condition of the Eligible Participant receiving Reward Points. Each tax invoice relating to the purchase of an Eligible Product must clearly indicate that the Eligible Product was purchased on a date falling within the Promotion Period. Failure by an Eligible Participant to provide proof of purchase of an Eligible Product when requested by the Promoter may, in the absolute discretion of the Promoter, result in invalidation of the Reward Points.

NOTIFICATION OF PROMOTIONAL PLUS FACTOR POINTS

14. Each Eligible Participant who adheres to these terms and conditions will receive Reward Points in the manner as described.

PLUS FACTOR REWARDS POINTS

15. Eligible Participants for the Rewards Points will be notified by Plus Factor Rewards with reasonable notice throughout the Promotion Period at their discretion.
16. Rewards Points will be credited to a Plus Factor Rewards account up to three (3) weeks at the end of the month in which they are earned.
17. The Rewards Points will be credited to the Eligible Participant once verification is provided by the Plumbing Plus store.
18. There is no limit on the number of Rewards Points an Eligible Participant can earn providing the Eligible Products are purchased within the Purchase period and the Eligible Participant adheres to the prevailing conditions of Plus Factor Rewards and their Plumbing Plus trade account.
19. The Promoter takes no responsibility for representation or the timeframe in which the Rewards Points will be credited to an Eligible Participant. The Rewards Points are subject to the standard terms and conditions of the Plus Factor Rewards program at www.plusfactorrewards.com.au.

GENERAL

20. All costs related to participating in this promotion, and any tax liability arising out of participating in this Promotion, are the responsibility of the Eligible Participant.
21. Please allow three (3) weeks from the month in which Reward Points will be credited to an Eligible Participants Plus Factor Rewards account.
22. If the Rewards Points cannot be credited to an Eligible Participants Plus Factor Rewards account, the Promoter, in its discretion, reserves the right to substitute the Rewards Points with a Gift or EFT to the equal value. In order pay via EFT, Rheem may request that the Eligible Participant provides their bank details and any other information required to complete the EFT.
23. Unless otherwise expressly stated in these terms, Rewards Points (in their entirety or in part), are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.

MISCELLANEOUS PROVISIONS

25. If for any reason this promotion is not capable of being run as planned, including without limitation if the Promoter's IT systems (or those of its contractors or agents) are infected by a computer virus, or there is any bug, tampering, unauthorised intervention, fraud, technical failure or any other problem beyond the reasonable control of the Promoter, which corrupt or affect the administration, security, fairness, integrity or proper conduct of the promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the promotion (subject to obtaining regulatory approval, if required).

26. The Promoter reserves the right in its sole discretion disqualify any individual who tampers with the participation process, or who otherwise benefits from another person tampering with the participation process.
27. Each recipient of Plus Factor Rewards Points consents to the Promoter using their name, likeness, image, and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
28. Nothing in these Terms excludes, restricts, or modifies any consumer guarantee, right or remedy conferred by the Australian Consumer Law or any other applicable law that cannot be lawfully excluded, restricted, or modified by agreement. All other terms, warranties, guarantees, rights, or liability which would otherwise be implied or apply to these Terms are excluded. To the extent permitted by law, in respect of goods or services that are not of a kind ordinarily acquired for personal, domestic, or household use or consumption, the Promoter's liability is limited, at its option, to:
- in the case of goods, replacing or repairing the goods or supplying equivalent goods, or paying for the cost of replacing or repairing the goods or of acquiring equivalent goods; and
 - in the case of services, resupplying, or paying the cost of resupplying, the services.
29. Except for any liability that cannot by law be excluded, each recipient of Plus Factor Rewards Points agrees that they take the Plus Factor Rewards Points at their own risk and the Promoter (including its respective officers, employees and agents) is not responsible, and excludes all liability whether in contract, tort (including negligence) or otherwise, for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of or in connection with the promotion (including, without limitation, the delay in delivering the Plus Factor Rewards Points for any reason).
30. As a condition of accepting Plus Factor Rewards Points, each eligible participant may be requested to sign any legal documentation as and in the form required by the Promoter in their absolute discretion, including but not limited to a legal release and indemnity form.
31. Any part of these Terms that is unenforceable, ambiguous, or illegal will be severed, and such severance will not affect the enforceability of the remaining provisions of these Terms.
32. These Terms are governed by the laws of New South Wales.
33. The Promoter's decisions in relation to this promotion are final and no correspondence or communication will be entered into in relation any aspect of this promotion.
34. The Promoter's decision not to enforce a specific restriction does not constitute a waiver of that restriction or of these Terms generally.
35. The Promoter of this promotion is Rheem Australia Pty Ltd (ABN 21 098 823 511), of 1 Alan Street, Rydalmere NSW 2116.
Telephone (02) 9684 9100.

Schedule of Participating Products

25 PLUS FACTOR POINTS

Model Description	Model Number/s
Vulcan 135L 4 Star Gas Storage Water Heater	648135
Vulcan 170L 4 Star Gas Storage Water Heater	648170
Vulcan 125L Electric Storage Water Heater	601125
Vulcan 160L Electric Storage Water Heater	671160
Vulcan 250L Electric Storage Water Heater	661250
Vulcan 315L Electric Storage Water Heater	661315, 662315
AquaMAX 125L Electric Storage Water Heater	981125
AquaMAX 160L Electric Storage Water Heater	971160, 9W1160
AquaMAX 250L Electric Storage Water Heater	991250, 992250
AquaMAX 315L Electric Storage Water Heater	991315, 992315
AquaMAX G390 5 Star SS Electric Water Heater	G390SS
Rheem 16L Continuous Flow Gas Water Heater	874T16, 876T16
Rheem 20L Continuous Flow Gas Water Heater	874820, 876820
Rheem 26L Continuous Flow Gas Water Heater	874T26, 876T26
Rheem 12L Pronto Instantaneous Gas Water Heater	834012
Rheem 16L Pronto Instantaneous Gas Water Heater	834016
Rheem 80L Electric Storage Water Heater	491080

50 PLUS FACTOR POINTS

Model Description	Model Number/s
Rheem 135L 4 Star Gas Storage Water Heater	347135
Rheem 170L 4 Star Gas Storage Water Heater	347170
Rheem Stellar 330 5 Star Gas Storage Water Heater	850330
Rheem Stellar 360 5 Star Gas Storage Water Heater	850360
Rheem 125L Electric Storage Water Heater	491125
Rheem 160L Electric Storage Water Heater	491160, 492160
Rheem 250L Electric Storage Water Heater	491250, 492250
Rheem 315L Electric Storage Water Heater	491315, 492315
Rheem Stellar 250L SS Electric Water Heater	4A1250/4A2250
Rheem Stellar 315L SS Electric Water Heater	4A1315/4A2315

